Fincastle Tee Time Reservation and Cancellation Policy

Tee Time Reservations

Fincastle members/passholders may reserve tee times **up to 10 days in advance**, while the public may reserve tee times **up to 7 days in advance**. All reservations must follow these guidelines:

1. Booking Options:

- Tee times may be reserved by phone, in person, or online at www.fincastlebluefieldva.com.
- o Members may reserve up to four (4) tee times via phone or in person.
- o Online reservations are limited to two (2) tee times per booking.
- Online tee time reservations require a profile setup, which includes a username, password, email address, and phone number.
- o Online reservations open at 7:00 AM, 10 days in advance for members and 7 days or public.

2. Group Bookings:

 Anyone wishing to book more than four (4) consecutive tee times must speak directly with the golf staff.

3. Pairing Policy:

- Tee times may be booked for 1 to 4 players.
- To maximize course usage, singles and twosomes may be paired with other players to create a full group.
- Tee times will remain available online until a foursome is filled.
- o Pairing decisions will be at the discretion of the pro shop staff.

4. Restrictions on Advance Reservations:

o Advance reservations may be **restricted** on days reserved for outings, tournaments.

Tee Time Cancellation Policy

1. Cancellation Notice:

- Tee times must be canceled at least 2 hours in advance.
- o Failure to cancel a tee time may result in a 28-day suspension of booking privileges.

2. How to Cancel:

 Cancellations can be made in person, by phone, or through Fincastle's online reservation system.

3. Weather-Related Cancellations:

o If the course is closed or the weather is clearly unplayable (e.g., temperatures below 40°F or significant rain), staff will automatically cancel affected reservations.